

# Welcome to Casa Sol Y Mar!

These house rules are intended to ensure you a nice and care-free vacation.

It has useful information such as local contacts, security, shops...

Also, we thought it would make good friends to stipulate some rules. We kindly request you to respect these rules and your vacation home as such.

***We wish you a pleasant stay!***

## HOUSE RULES

Upon arrival, you will meet our local representative.

She will give you a tour, hands over all keys and remote controls of the gates, sunscreens, airco's, radio, Blu-ray Disc/DVD Player, TV's en IPTV decoder (Internet Protocol TV) and writes down in your presence the meter readings of water and electricity.

She will also check the correct working and situation of the sunscreens.

Please close the sunscreens every evening before sunset and always before leaving the casa in order to prevent possible damage caused by wind or rain. Damage to the sunscreens by not respecting the guidelines can get severe and will be charged at the expense of the renter. The cushions of the lounge corner on the roof solarium will also be taken out of the storage in order to check their cleanliness.

These cushions are NOT waterproof and may not get wet. Therefore, in case of bad weather and at least every evening or before leaving the villa, they have to be stored in the storage in dry condition. If by accident, the cushions get wet, please let them dry first before storage in order to avoid fungus. The long-chairs and terrace chairs have to be stacked and put away under the pergola and/or in the covered terrace below during bad weather conditions in order to avoid damage.

After the tour, you yourself check if the casa and the inventory are complete and undamaged. In case something is damaged or missing, you need to inform our local representative within 24 hours after arrival. She will do her utmost to repair/replace or add.

You need to inform our local representative in time about your expected time of departure. She will inspect the casa together with you before your leaving.

Please take into consideration that you have to leave the casa before 10:00 am in order to give us the time to prepare the villa for our next guests.

After your stay, you will return the villa in a tidy and "broom clean" situation.

The crockery and accessories will be clean and returned in the closets (dishwasher empty!). Removed furniture has to be put back at the original place. Possible damages, defects or missing objects during your stay must be informed to the local representative immediately in order to deliver the house in a good condition to the next guests.

1. Please don't move the furniture. This might cause unnecessary damage and wear down to the furniture and floors. The owner might charge extra costs in case furniture needs to be put in the original position.
2. Don't open spaces or closets that are closed by key and are therefore meant to be private.
3. Don't throw into toilets, bath tubs, sinks or other drains things such as tampons, thin or thick sanitary pads, diapers. Furthermore, don't throw cleaning liquids that cause damage to the environment such as chlorine, fat and leftovers in the drain or in the toilets. This causes severe obstructions which results in extra costs for the renter.
4. Always use the place mats while eating in order to avoid damage to the tables.
5. Use of **BBQ and ovens: these need to be cleaned by yourself after use!** If not cleaned, extra costs will be charged.
6. Always use linen on the beds. In case you don't, cleaning costs of the pillows, eiderdowns and mattresses will be charged.
7. The wood stoves are not used during the summer period.
8. Respect the garden. Don't pick any flowers. Don't touch the trees and the plants. Don't kindle a fire!

9. Make sure that you won't cause any inconvenience. Stick to the rule to respect your neighbors rest after 10:00 pm.
10. Garbage trucks will not pass your casa. Please store the waste in the bins located along the street (Calle Dakar) near restaurant Sataris. The household waste needs to be sorted. Glass, paper and cardboard, plastic and drink packaging needs to be stored in special bins. The rest of the garbage as well as organic waste is to be stored in the green bin.

## HEALTH AND SECURITY

### Fire security

Please ensure yourself upon arrival that you know all the exits. In case of fire: stay calm and leave the casa immediately through the nearest exit. The general number in case of emergency is 112.

### Balconies

Please make sure that children are never alone at balconies and that they don't stand on the RVS balustrade of the master bedroom in order to avoid damage. Our casa has a steep staircase. Be careful at any time.

### Tap water

Tap water is drinkable.

### Floors

Casa Sol Y Mar has tiled floors. We ask you to pay extra attention when wet and slippery. Don't walk or run with wet feet and recommend children to do the same. Be careful while leaving the shower.

### Door locks

The door locks of the bathrooms and bedrooms were removed because children had locked themselves in several times. The locks and doors had been damaged by parents/children during their attempt to free their children/themselves in full panic.

### Swimming pool

Once or twice a week, a special service maintains the pool. In case of pool problems, please report them to the person in charge and don't try to solve issues yourself.

Please take a shower before going into the pool. During your stay you are responsible, so make sure you know the different pool depths. You're able to use swimming pool light between sunset and 1am. Don't run around the pool and guard children at all time. Prevent the use of glasses or other breakable objects around the pool.

## LIGHTING

### Swimming pool lighting

You can use the swimming pool lighting between sunset and 01:00.

### Garden lighting

Switches (GARDEN) in livingroom downstairs apartment and livingroom villa upstairs: they only work after sunset!

### Lighting terrace downstairs

Switch (TERRACE) in closet covered terrace of the downstairs apartment.

### Lighting outside kitchen (3 spots above the bar)

These can be dimmed by pressing the switch during a few seconds. If the lighting doesn't work at all when switching them on, the spots are fully dimmed!!

Solution: press the switch during 5 seconds and everything will function normally again.

#### Lighting living room of villa upstairs

All circuits can be dimmed by pressing the switch during a few seconds. If the lighting doesn't work at all when switching them on, the spots are fully dimmed!!

Solution: press the switch during 5 seconds and everything will function normally again.

#### Lighting under kitchen closets upstairs villa

Switch left of gas stove. The 2 fixtures can be partly dimmed by using the small switch button on the right side of the fixture. If the lighting doesn't work at all when switching it on, the LED's are completely dimmed!!

Solution: press the switch button on the right side of the fixture in order to cancel the dimming and everything will function normally again.

#### USEFUL INFORMATION

##### Supermarkets

Mas Y Mas at 300 m

Pepe la Sal - direction CALPE at 1 km

Lidl - direction TEULADA at 6 km

Aldi - direction TEULADA at 6 km

##### Restaurants

In the near surroundings there are many restaurants and bars. The following deserve a special recommendation:

-Casa Toni - direction Calpe at 600m

-Maxim's - direction Calpe at 800m

-Casa Lili, C/Pintor el Greco, 7 - 03724 Moraira, Espana / tel +34 965744458

#### **The owner:**

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#### **Our local representative:**

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#### IN CASE OF EMERGENCY

You can call the European emergency number 112 for the fire brigade, a medical team as well as the police.